

repairs
adjustments
Erin's World
bespoke modifications
professional advice
specialist tools
training

FOR PERFECT FITTING FRAMES

SPEC-CARE Optical
Adjustments . Repairs . Modifications



Spec-Care Limited is a spectacle repairs and modifications business based in Exeter, Devon and have been established since 1985

Our services evolve constantly in-line with the optical industry. By listening to our customers needs we develop new solutions to common frame fitting problems.

'Perfect Fitting Frames' is a collaboration of ideas from Rob Barrow and Frank Norville

We believe that everyone should have perfectly fitted spectacles and we work in partnership with the optical professional to achieve this. Many frame fits require the use of specialist tools. The 'Western Tools' range from Norville Optical compliment positive frame adjustments - we use them because they do everything we need them to and they stand up to constant heavy use in the lab.

Spec-Care operate a reliable and efficient service. Need your order back at the earliest opportunity? Use our fast tracked 'return of post' service. Postage options to suit speed, insurance or cost. We also provide practical training and share our knowledgeable advice to practices and specialist clinics.

To discuss your bespoke requirements with our skilled and professional team please call us on **01392 460 806**. Our website also offers details on the range of standard modifications offered by Spec-Care.

repairs | adjustments | tools | bespoke modifications

Would you like to receive a price list or more information?

Please visit our trade contact page of the web site for easy service requests.

www.speccareservices.co.uk

Spec-Care provide comprehensive repair & modification solutions

SIDE MODIFICATIONS

Curl Sides

We heat insert the temple ends into curls to reduce the risk of the curl pulling off and exposing the metal end.

Loop Ends & Head-Bands

We can convert most frames to loop ends and fit elastic head bands with Velcro fastening for easy fitting.

Rubber Side Grips

We custom fit rubber grips that fit along the inner surface of the temple, any colour / any size.

Extending

Most plastic and metal sides can be extended without compromising the design of the spectacles.

Shortening

We use two techniques to shorten plastic sides without exposing the metal reinforcing wire. Metal sides are shortened by filing away excess material so that the full-length end tip can be refitted.

Re-shaping

Wide sides are often difficult to adjust if the 'length to bend' is significantly shorter than the manufacturers supplied length. We can contour and thin the sides to assist perfect adjustment.

BRIDGE MODIFICATIONS

System 3

We use a multi pad fit system for converting plastic frames to 'pads on arms'. Choose between the swan neck pad arm or inset pad arm, made in high quality stainless steel. Each conversion is supplied with 3 pairs of pads (Air-Tech, Slimline and TPE).

Pads on Arms

We can convert your plastic frames to fit just like a metal frame.

Mini-Fit Silicone Insert Pads

A permanent answer to stick on pads for plastic frames. Available in 12mm and 17mm.

Rubber 'Custom' Pads & Bridges

Create inset bridges and lower crests, a very useful service for increasing frame choice.

Bumping

We can improve frame fit and increase customer frame choice. A very useful traditional service to achieve a perfect fit from a stock frame.

Comfort Bridges

We are able to supply most types of comfort bridge and modify most metal frames to a comfort bridge fitting.

Erin's World Frames aim to improve the sight and quality of life for individuals by providing a custom frame, fit for their unique needs



Erin's World Frames are designed to suit children and adults with a low, flat nose bridges.

The frames are designed with extra wide fronts, a lowered bridge and temples which spring out at 180°, TR90 sides now available.

Erin's World frames are uniquely designed, to stop the glasses from constantly slipping.



Erin's World

Erin's World Frames
are available in a variety of sizes
styles and colours to fit infant to
adult

www.erinsworldframes.com

Erin'sWorld Fitting Sets

Demonstrating the positives of our frame range

A fitting set works well in practice. This would entail you to stock a minimum of 5 frames depending on your requirements. You can choose the frames or ask us to advise you on the best options to demonstrate the best size, style and colours to your clients. You are entitled to exchange any of the frames within 90 days of purchase as long as the returned frames conform to our returns policy.

Visit www.erinsworldframes.com/joinus/ to see the latest benefits.

****NEW for 2019**** Free glazing packages – equivalent RX range for Voucher A

****NEW for 2019**** Free shipping to UK and Eurozone

Having only a small fitting set of five frames ensures your practice listing on the website for your local area, which can be essential to generate referrals.



FRAMES ON APPROVAL

- Frames are sent on 10 days approval. Please state the invoice number if returning frames
- Frames will only be credited or refunded if they are returned in original condition
- Spec-Care is not obligated to refund outward or inward carriage costs
- Spec-Care is not liable or responsible for frames lost in transit
- New accounts and those outside the UK will be invoiced on a Pro Forma basis. This does not affect your right to return frames on approval for refund

TERMS & CONDITIONS

WARRANTY & RETURNS

- Frames are warranted for 24 months from purchase against manufacturing defects. Including breakages not attributed to abuse and paint chipping not attributed to normal wear and tear The warranty DOES NOT cover, bent frames, missing nose pads, damaged temple tips, breakages attributed to abuse or over adjustment and cosmetic damage attributed to wear and tear
- All returns must be sent by secure mail. Spec-Care is not liable or responsible for items lost during return transit

SETTING UP AN ACCOUNT and PAYMENTS to SPEC-CARE LTD

- For repair and modification services, please send a letterhead with your first order. You can download a 'Service Request' PDF from www.speccareservices.co.uk
- **Pay you bill by Direct Debit. Our provider 'gocardless' collects due invoice payments 30 days after invoice date. You will be notified of pending transactions 3 days before drawing.** Settle your invoice/statement by bankers card, telephone payment available.
- Alternatively please make BAC's payments to the account stated on your invoice or statement.
- For BAC's payments, please use your account number and practice name as the payment reference
- It is your responsibility to make payment in full and within the trading terms. Lapsed accounts or late payments may result in your account operating on a Pro Forma basis only
- All our invoices and statements can be paid via secure link by most credit or debit cards.
- All goods remain the property of Spec-Care (UK) Ltd until paid for in full

CONTACTING US

- We are always happy to discuss technical and account questions
- Call us, email us or find us on Facebook
- Visit www.speccareservices.co.uk and use the trade contact page to ask a question, upload an image, request stationary or progress an order



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Opening Hours 7.00am - 3.00pm Monday to Friday